

Why am I charged the BQ Membership fee again?

When you register for a competition in BasketballConnect and already have a valid BQ membership, you might be confused if you are charged the fee again at the checkout.

To ensure all players competing in each competition are covered by their BQ insurance for the *entirety* of the competition, they must have a valid BQ membership until the end of the competition.

If your BQ membership expires *before* the end of the competition, you will be charged the BQ fee at the time of registration which will act as an early renewal fee. This means your BQ membership will be automatically extended another 365 days.

Example:

John's BQ membership expires on 20th May 2023. He is registering for a competition with his club which ends on 16th June 2023. Upon registering for the competition in BasketballConnect, John is charged the BQ fee at the checkout. John's new BQ membership expiry is now 19th May 2024.

Jane's BQ membership expires on 20th June 2023 and she is registering for the same competition as John. Because Jane's BQ membership expiry is *after* the end date of the competition, Jane is not charged the BQ fee at the time of registration.